

## Global Quality Policy

Indorama Ventures Public Company Limited (IVL) commitment is to deliver consistent quality products and service levels for every market segment of our business, providing responsible, innovative, practical and sustainable solutions to our customers.

We strive to implement assurance procedures to facilitate complete customer confidence. Our products are designed to meet stringent international specifications and regulations including regulations relating to restricted and hazardous substances. Our qualified technical team is available to offer guidance and service to our suppliers, customers, and business partners. As a priority we take responsibilities for health and safety very seriously and have dedicated programmes in place at every site. In addition, we take all reasonable measures to avoid contamination of hazardous and restricted substance in our production and supply and we are constantly working to meet the evolving environmental demands of global industry to continue to be a responsible partner.

Our own standards are also asked upon to our suppliers. As a global company, IVL procures raw materials and components on a global basis leveraging the economies and efficiencies of scale. It is our policy to procure our raw material in such way that balances economic, social, and environmental considerations.

In our everyday work, each IVL employee is committed to sustainable operational excellence, to deliver products and services as per customer needs. Through self-examination, we will continuously improve performance which meets or exceeds customer expectations.



**Mr. Alope Lohia**  
**Group CEO**

Date: 17 November 2014