

Thanks to our location close to the north-eastern borders of France, our membership of Indorama Ventures, the world leader in PET, and the versatility of our employees within our human-sized company, Indorama Ventures Recycling Verdun anchors its activity as a link in the PET recycling chain. Its production target is estimated at 200 t/d of rPET pellets suitable for food contact made from flakes.

The permanent objectives of Indorama Ventures Recycling Verdun within the framework of its activity are to provide pellets that consistently comply with specifications, **to improve customer satisfaction** and **to control our environmental footprint** ensuring the success of the company and its sustainability. The company also ensures the **health and safety** of our employees while fully integrating the consideration of issues related to climate change, in a logic of social responsibility and sustainable development.

Everyone, at their own level, must adhere to these axes to meet their objectives. I am counting on the support of the staff in whom I have full confidence to meet the challenges of tomorrow.

I am personally committed to constantly monitoring the integrated management system and ensuring that everyone contributes to the maintenance and continuous improvement of this system.

This commitment involves:

- The relevance of the measurement of our Customers' Satisfaction through our group's commercial services,
- Maintaining or developing the necessary means (*resources, organization, indicators*)
- Ensuring compliance with regulatory, legal and other compliance requirements
- Maintaining rigour in our manufacturing process ensuring efficiency in the production of our products, for the satisfaction of our customers
- Compliance with hygiene and environmental rules
- The commitment to environmental protection, including pollution prevention, **the fight against climate change**, and other specific commitments relevant to all of our direct and indirect activities,
- Continuous improvement of quality and environmental performance
- Trust in all stakeholders (suppliers, administration, local authorities)
- The development of the skills of our employees with the aim of increasing their versatility.

The integrated policy is defined according to several axes:

1. **Earning and keeping the trust of our Clients**
2. **Ensuring the satisfaction of other relevant stakeholders**
3. **Securing the budget in terms of production**
4. **Ensuring the reliability and safety of production equipment**
5. **Continuously adapt human resources and their skills (training)**
6. **Raise awareness and involve our employees and all our external service providers in quality, occupational health and safety and the environment and energy**
7. **Mastering energies**

I delegate to Claire PENVEN, QHSEE Manager, the authority, responsibilities and all the means necessary to meet the integrated policy, the commitment of the management and the international standards **ISO 9001 (Quality)** and **ISO 14001 (Environment)**.

Accompanied by her QHSEE team and process managers, she supervises the Integrated Management System, ensures its effectiveness and reviews management, among other things.

This commitment illustrates our desire to evolve in a continuous improvement process.

Les Souhemes-Rampont, May 7, 2025
Amit JUYAL - Plant Manager

